



DAWN
Career Institute

Your brighter future begins today.

RESOURCE MANUAL

**2026 Service Providers
for Student Assistance**

Information updated December 2025

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Dawn Career Institute Campus Resources

Technical Support

Students needing technical assistance with online courses should contact support@dawncareerinstitution.edu. If questions are about course content, students should reach out to the instructor first.

Students may also email support@dawncareerinstitution.edu for technical questions about email, the DCI website, and on campus technical questions.

Academic Advising and Tutoring

Academic advisement is available to all students throughout the school year. Each student is assigned to an individual Faculty Member, generally the Program Coordinator. A student who does not maintain the necessary level of performance in each course must meet with the Program Coordinator to formulate a plan for remediation. All faculty assist students in meeting curriculum requirements by being available for advisement and individual help. Students are urged to take initiative in seeking advisement. Each student is responsible for scheduling an appointment with his/her Program Coordinator, as needed. When students present problems not within the realm of academic advisement, appropriate referrals are made. Information for counseling services is available, and student's confidentiality is maintained.

Identification Badges

To help ensure the safety of everyone on the DCI campus, all students must have and display a valid student ID badge. Students receive ID badges within the first two weeks of classes. Any student who loses his or her ID badge may request a replacement from the Registrar's Office.

Library Information

Students have access 24/7 to DCI's electronic library sponsored through the Library and Information Resources Network (LIRN). Students will find shortcuts to LIRN on the DCI computers in the learning resource room or: To access the LIRN subscription go to: <https://proxy.lirn.net/DawnCareerInst> See the syllabus for the username and password. Room 124 is DCI's learning resource room. Resource room hours are Monday through Wednesday from 8:30 AM to 9 PM, Thursday from 8:30 AM to 8:00 PM, and Friday from 8:30 AM to 4:30 PM to all currently enrolled students and DCI graduates.

Annual Crime Report

<http://dawncareerinstitution.edu/Consumer-Information.php>

Counseling/Treatment

The Institution supports programs aiding in the prevention of substance abuse. Students and employees are encouraged to seek assistance for substance abuse problems. Many health insurance plans include drug, alcohol, and mental health services. If you need help in finding a treatment center, the Federal Substance Abuse & Mental Health Services Administration (SAMHSA) offers a free service to help locate a facility. The toll-free Treatment Referral Hotline can be reached 24 hours a day, 7 days a week: 1-800-622-HELP (4357). Their treatment facility location can be accessed online at <https://www.samhsa.gov/find-treatment>.

Public Transportation

DCI is serviced by two routes, numbers 10 and 34 include DCI in their paths. Route schedules can be picked up in the admissions department.

Microsoft Office

Install Office 365 on your personal computer for free

- Log into your Dawn Career Institute email through Outlook (on the PC in which you want to install Office 365)
- Click "Settings" marked as a cog wheel (gear) located on the top of the page
- Click "Office 365" under Your app settings in the Settings drop down menu
- Click "Software - Install software"
- Select your preferred "Language", if not English
- Click "Install" to download the installer
- Run the downloaded Setup file
- Allow the install to complete
- When it states, "You're all set!", click "Close". Office 365 has installed.

Multi-Service Organizations

Delaware 211 connects people in Delaware to essential resources throughout the state. Our service is free, confidential, and available in multiple languages.

Contact: Dial 211, or www.delaware211.org

Delaware Health and Social Services

Food Supplement Program, Emergency Housing Assistance, Heating & Cooling Assistance, Temporary and General Assistance, Child Care, Refugee Assistance, Health Insurance programs.

Phone: 1-866-843-7212

Website: <https://www.dhss.delaware.gov/dhss/dss/>

Catholic Charities

Food Pantry, utility assistance, emergency financial assistance (rent, mortgage, utilities), disaster assistance, holiday assistance (Thanksgiving & Christmas basket program), adoption and pregnancy assistance.

Locations:

Main / New Castle County Office 2601 W 4th Street, Wilmington, DE 19805
302-655-9624

For Energy Assistance in New Castle County, call 302-654-9295 between 9am - 4pm

Kent County Office: 2099 S DuPont Highway, Dover, DE 19901
302-674-1600

For Energy Assistance in Kent County, call 302-674-1782 between 9am - 4pm

Sussex County Office: 404 S Bedford Street, Ste 9, Georgetown, DE 19947
302-856-9578

For Energy Assistance in Sussex County, call 302-856-6310 between 9am - 4pm

Other Catholic Charities locations are:

Bayard House (Residential Maternity Services / Diaper Bank)
300 Bayard Avenue
Wilmington, DE 19805
302-654-1184

United Way of Delaware

Information and referrals, financial assistance and case management. The United Way of Suwannee Valley can provide assistance with food, shelter, rental assistance, utility assistance, education, mental health & substance abuse, health care, employment and income support, and legal services.

Location: 625 North Orange Street, Wilmington, DE 19801

Phone: 302-573-3700

Website: www.uwde.org

American Red Cross of the National Capital & Greater Chesapeake Region (Disaster)

Emergency Services to disaster victims and members of the U.S Armed Forces. Teaches lifesaving skills in CPR, first aid, water safety and health courses; emergency disaster shelters and burnout assistance health courses; emergency disaster shelter and burnout assistance.

Locations:

Regional Office

Fairfax, VA, 22031

Phone: 703-584-8400

Delmarva Office:

100 West 10th Street, Suite 40, Wilmington, DE 19801

(302) 656-6620

Lutheran Community Services

LCS helps individuals and families address food, housing, and other essential needs with dignity and respect. LCS has been serving low-income families in Wilmington and New Castle County, Delaware since 1959. Below are services that we provide for our community. Housing Stability - Help with past due rent/utility payments and security deposits, as well as case management to achieve stability. Food Pantries - A network of Food Distributions that provide healthy and nutritious foods. Health Services - Food is Medicine - Healthy food is foundational to health. DE Quitline - Outreach and Program management for the Delaware Quitline.

Location: 2809 Baynard Blvd, Wilmington DE 19802

Phone: (302) 654-8886

Website: <https://lcsde.org>

Friendship House – 3 locations

Our **Financial Assistance Program** supports individuals and families across Delaware who are facing financial challenges that put their housing or employment at risk. We provide assistance with outstanding utility bills, rent, security deposits, and co-pays, outstanding fines and fees, expungement costs as well as help obtaining vital documents such as birth certification, state IDs and Social Security Cards.

Wilmington Empowerment Center

720 N Orange St. Wilmington, DE 19801

Hours: Monday-Friday 7:00am – 3:00pm

Morning Hospitality: Sunday-Friday 7:00am – 8:00am

Contact: 302-482-2271 Financial Assistance – Leave a message

Newark Empowerment Center

300 E Main St. Newark, DE 19711

Hours: Monday-Friday 1:00pm – 4:00pm

Afternoon Hospitality: Sunday-Friday 1:15pm – 2:00pm

Contact:

(302) 544-0165

MOT Empowerment Center

44 W Main St. Middletown, DE 19709

Hours: Monday-Friday 8:30pm – 4:30pm

Morning Hospitality: Monday-Friday 8:30pm – 9:30pm

Contact:

(302) 416-0982

St. Vincent de Paul Society

By St. Paul's Catholic Church

The St. Vincent de Paul Society provides emergency funds to needy parishioners and community members living near St. Paul Catholic Church. Inspired by Gospel values, they offer person to person service to those in need and who are suffering. This program provides: Critical Assistance (including emergency payments, utility assistance, rental assistance, financial assistance)

Address: 1010 West 4th St., Wilmington DE 19805 Phone: 302-576-4130

Childcare

Delaware Health and Social Services

This service provides support for families with children to enable the caretaker to hold a job, obtain training or meet special needs of the parent or child. Child care may also be provided in child abuse cases to help protect the child. If you are working, you may have to pay a portion of your child care expenses. Contact a DSS office to get more information on the program rules and fees.

Location 1

(New Castle County): Churchman's Corporate Center, 84A Christiana Road, New Castle, DE 19720

Location 2

(Kent County): Dover office, 905 S. Governors Ave, Dover, DE 19904 Phone: (302) 577-7171 or 211 (8AM- 8 PM, Mon-Fri)

Website: <https://www.dhss.delaware.gov/dss/childcr.html>

Delaware Department of Education - Child Care Assistance for Eligible Families

Delaware offers child care options to families who are deemed eligible or who meet program requirements. These programs focus on academics, social skills, health and nutrition to better prepare all children for school success.

Website: <https://education.delaware.gov/families/birth-age-5/early resources/child care options/>

My Child Delaware

Child Care Assistance-Purchase of Care is a program that provides support for families to pay for child care. Child care allows caretakers to hold a job, obtain training or meet special needs of the child or parent. If you are working, you may have to pay a portion of your child care expenses.

Phone:(800)734-2388

Website: <https://www.mychildde.org/families/financial-assistance/>

KinderCare

Subsidized Daycare Tuition and Financial Assistance

Your child may qualify for savings at KinderCare® and The Skyrise School.

From **state and local assistance to employer benefits, sibling discounts, military support, and more**, there are plenty of ways to receive high-quality affordable child care at little to no cost.

Website: <https://www.kindercare.com>

Counseling – Mental Health

Delaware 211 connects people in Delaware to essential resources throughout the state. Our service is free, confidential, and available in multiple languages.
Contact: Dial 211, or www.delaware211.org

Suicide Prevention Hotlines

National Suicide Prevention Lifeline: 1-800-273-TALK
(8255) State of Delaware's 24-Hours Suicide
Intervention Hotline:
Northern Delaware, Call: 800-652-
2929 Southern Delaware, Call: 800-
345-6785

National Crisis Text Line: text HOME to 741741

National Suicide Prevention Lifeline: Call or Text 988

CORAS, Mental Health, Alcohol and Other Drug Treatment Outpatient Services, Newark

Provides licensed assessment and treatment for mental health and substance use disorders, including outpatient, intensive outpatient and day treatment. Services include assessments for substance use and mental health problems, including anxiety and depression; assessments for gambling; individual therapy and group counseling; psychiatric and other mental health treatment, including medication services; family therapy; case management, (help to get social services, financial assistance, transportation, child care, and employment); primary medical care and education; HIV counseling and testing; Medication Assisted Treatment (including Methadone and Suboxone) and DUI Treatment (Wilmington, Newark, Smyrna, Dover)

Locations:

Wilmington: 713 Wollaston Street, Wilmington, DE 19801; Phone: (302) 656-

8326 Wilmington: 590 Naamans Road, Claymont, DE 19703

Newark: 3304 Drummond Plaza, Newark, DE 19711

Dover: 1114 South Dupont Highway, Dover, DE 19904; Phone: 302-672-9360

Smyrna: 320 N.H. Street, Smyrna, DE 19977; Phone (302) 659-5060

Seaford: 105 N Front Street Suite A, Seaford, DE 19973

Millsboro: 315 Old Landing Rd, Millsboro, DE 19966

Website: www.coraswellness.org

Community Mental Health Center - Wilmington

CMHC provides outpatient mental health services including assessment, treatment and placement/referral services for consumers with mental health concerns and/or co-occurring disorders. Dependent on need and level of care required services may include individual counseling, group counseling, medication management services, or referral/placement assistance with an alternative provider. Purpose is to improve the quality of life for adults living with mental illness.

Location: 1906 Maryland Avenue, Wilmington, DE

19805 Phone: (302) 778-6900

Website: <https://www.dhss.delaware.gov/dhss/main/maps/other/cmhwlmtn.htm>

Delaware Guidance Services, Counseling Program - Wilmington

Delaware Guidance Services for Children and Youth Inc. provides counseling for children, adolescents and families. Counseling services include psychiatric and psychological counseling, individual and group therapy, family counseling, sexual abuse counseling for victims, families or perpetrators and developmental disabilities counseling.

Location 1: 1200 N. French Street, Community Education Building 7th Floor, Wilmington, DE 19801

Phone: (302) 652-3948

Location 2: 261 Chapman Road, Suite 102, Newark, DE 19702

Phone: (302) 455-9333

Website: www.delawareguidance.org

NCCPD Hero Help Addiction and Behavioral Health Assistance

NCCPD Hero Help Addiction and Behavioral Health Assistance addresses the needs of persons with SUD and any co-occurring SUD/MH conditions who are involved in or are at risk of becoming involved in the criminal justice system. We also assist individuals who are self-referral who are interested in treatment and services for their SUD or MH disorder. We provide ongoing case management for as long as the individual would like. This is a voluntary program for Delaware residents ages 18 and older.

Location: 3601 N. DuPont Highway, New Castle, DE

19720 Phone: (302)395-2855

Website: <https://herohelpbhu.com/>

Counseling – Substance Abuse

Delaware 211 connects people in Delaware to essential resources throughout the state. Our service is free, confidential, and available in multiple languages. Contact: Dial 211, or www.delaware211.org

Suicide Prevention Hotlines

National Suicide Prevention Lifeline: 1-800-273-TALK (8255) State of Delaware's 24-Hours Suicide Intervention Hotline:

Northern Delaware, Call: 800-652-2929 Southern Delaware, Call: 800-345-6785

National Crisis Text Line: text HOME to 741741

Children & Families First Delaware, Nurturing Families in Substance Abuse Treatment & Recovery

The impact of substance use, mental illness, and trauma on parenting, the parent-child relationship, and children can be devastating. Parents may experience loss of self-image as capable, effective parents. They may have a diminished capacity for empathy for periods of time. In addition, the parent-child bond may be weakened by periods of physical and/or emotional unavailability of parents and the resulting gaps in parents' knowledge of the experiences, milestone, and growth of their children. It is hoped that participation in the SUD program can be both the beginning of restoring what has been lost in the parent-child relationship and a time for parents to re-establish the strength of their connections to their children so that parents and children can heal together.

Location: 555 Justison St, Wilmington, DE 19801

Phone: 302-658-5177 or 800-220-3092

Website: www.cffde.org

Alcoholics Anonymous - Northern Delaware Intergroup

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.

Location: 21B Trolley Square, Wilmington, DE 19806

Phone: (302) 655-5113 (24 Hours)

Narcotics Anonymous

Narcotics Anonymous sponsors various support group meetings for individuals with a drug addiction. Meetings are held statewide throughout the week. Family and friends are welcome to attend the group meetings. Please call for meeting days, times, and locations.

Location: Call number in advance for locations and times in your area

Phone: (800) 317-3222

Website: www.fsrna.org

Peoples Settlement Wellness, Addictions Program

The Wellness Program is designed to assist individuals in their quest to access a drug free and healthy lifestyle. Narcotics Anonymous is a support group for those seeking recovery from drugs/alcohol and includes peer counseling. The program is designed to use the twelve step principles of recovery. The requirement for membership is the desire to "remain drug free".

Meetings are held every Sunday, 12:00 p.m. until 2:30 p.m. and are free of charge.

Location: 408 East 8Th Street, Wilmington, DE 19801 Phone: (302) 658-4133

Website: <http://www.urbanhelp.org>

New Directions Delaware Incorporated, Support Group

New Directions is a non-profit support group for major depression, bi-polar disorder and their family members and friends. New Directions also presents seminars and educational/speaker meetings. The Support Group meets on the second and fourth Monday of the month. Educational/Speaker meetings are open to the public and held on the third Monday of each month. Meetings are held at 7:15 p.m. in the Aldersgate United Methodist Church 2313 Concord Pike. A large meeting with national guest lecturers is held annually. Please call for information or check the website.

Location: Aldersgate United Methodist Church 2313 Concord Pike, Wilmington, DE 19801

Phone: (302) 286-1161

Website: www.newdirectionsdelaware.org

NCCPD Hero Help Addiction and Behavioral Health Assistance

NCCPD Hero Help Addiction and Behavioral Health Assistance addresses the needs of persons with SUD and any co-occurring SUD/MH conditions who are involved in or are at risk of becoming involved in the criminal justice system. We also assist individuals who are self-referral who are interested in treatment and services for their SUD or MH disorder. We provide ongoing case management for as long as the individual would like. This is a voluntary program for Delaware residents ages 18 and older.

Location: 3601 N. DuPont Highway, New Castle, DE

19720 Phone: (302) 395-2811

Website: <https://herohelpbhu.com/>

Disability Services

Division of Developmental Disabilities Services

DDDS supports individuals with intellectual and developmental disabilities to live their good lives by accessing services they need to thrive in their community. DDDS works to identify and support the unique needs of eligible service recipients by offering access to an extensive network of providers including: employment and pre-vocational services; support coordination and community navigation; assistive technologies; respite; a variety of day and residential programs; and, options for supported living.

Website: [Division of Developmental Disabilities Services](#)

Easterseals Delaware & Maryland's Eastern Shore

Easterseals Delaware & Maryland's Eastern Shore is more than meets the eye. It is an organization that provides innovative programs and services that meet the needs and promote independence in the lives of people of all ages with disabilities, veterans, seniors and their caregivers. Our dedicated staff [advocate](#) on behalf of the disability community to create an inclusive community for all to enjoy. It provides exceptional services, education, outreach, and advocacy so that people with disabilities, seniors, their families and caregivers can live, learn, work and play in our communities.

Website: [Easterseals Delaware & Maryland's Eastern Shore](#)

The Arc of Delaware

We promote and protect the human rights of people with intellectual and developmental disabilities, and actively support full inclusion and participation in the community throughout their lifetimes. We build and acquire safe, accessible and affordable homes in the community for people with IDD. We identify jobs, build skills and provide the supports needed for people with IDD to succeed at work. Provide information, referrals and other support to help people with IDD navigate community systems for independent living.

Website: [The Arc of Delaware – Achieve with us!](#)

Address: 2 South Augustine St., Suite B, Wilmington DE 19804

Phone: 302-996-9400

Domestic Violence/Abuse Assistance

National Domestic Violence Hotline

Languages: English, Spanish and 200+ through interpretation

service Hours: 24/7

Phone: 800-799-7233

Text BEGIN to 88788

Delaware Coalition Against Domestic Violence

The Delaware Coalition Against Domestic Violence envisions a First State where safe, healthy, equitable relationships, families and communities thrive.

Location: 100 W. 10th Street, Suite 903, Wilmington, DE 19801

Phone: 302-762-6110 (24 Hour Hotline); (302) 658-2958 (Non-

hotline) Website: <https://dcadv.org/>

State of Delaware - Domestic Violence Coordinating Council

Comprehensive listing of resources.

Location: 24/7 Hotline

Phone:

24-Hour Hotlines Domestic Violence

(302) 762-6110

TTY 1-800-232-5460

Rape Crisis 1-800-773-8570

Child Abuse Hotline 1-800-292-9582

Bi-Lingual Hotline

(302) 762-6110

Website: <https://dvcc.delaware.gov/domestic-violence-resource-numbers/new-castle-county-resources/>

Domestic Abuse Project

Emergency shelter for victims of domestic violence

Domestic Abuse Hotline: 24 hours a day/7 days a week

610-565-4590

National Sexual Assault Hotline (RAINN) Rape, Abuse and Incest National Network Resources for victims of rape, abuse, and incest - national network
Location: 24/7 Hotline
Phone: 24/7 Hotline in English or Spanish (800) 656-4673
(HOPE) Website: <https://www.rainn.org/>

Educational Services

Education Help Line

Dial 211, Press 4

CHILD Inc., Sparrow Run Family Resource Center

The Sparrow Run Family Resource Center offers an array of services to families in Sparrow Run and families within the Christina School District. Services include information and referral, parent education, classes, literacy programs, tutoring, home/life management skills and a variety of recreational activities. Parenting Education

Location: 148 Flamingo Drive, Newark, DE 19702 Phone: (302) 832-5451

Website: www.childinc.com

Adult Education Christina School District

This program is for adults and out-of-school youths (age 16 years and older) who want to improve their reading, mathematics and writing skills. There are several locations in New Castle County. Diploma and GED programs at James H. Groves High School in Glasgow. Call for locations and more information. Instruction available to foreign born who want to learn to speak English or learn more about citizenship.

Location: 925 Bear Corbitt Road, Bear, DE 19701-1323

Phone: (302) 454-2101

Website: <http://christinakil2.org>

James H. Groves Adult High School-Red Clay Center

GED, High School Diploma, Adult Basic Skills, English As A Second Language, Family Literacy, In-School Credit Program Adult/Continuing/Community/Education Programs (ACCEP), Driver's Education, Jobs for Delaware Graduates (JDG Program).

Location: 1621 Telegraph Road, Wilmington, DE 19804

Phone: (302) 651-2709

Website: jhgroves.org

Latin American Community Center, Adult Basic Education/English as a Second Language

Adult Basic Education English as a Second Language English, English Language Civics Basic Computer Literacy

Location: 403 North Van Buren Street, Wilmington, DE 19805 Phone:(302)351-8259

Website: www.thelatincenter.org

Employment Assistance

Delaware Department of Labor

Job search, career counseling, employment network, veteran's programs, adult and youth programs, computer classes, resume assistance, free copies and faxes, comprehensive assessment, case management and youth programs.

Location 1: 4425 North Market Street, Wilmington, DE 19802

Phone: 302-761-8085

Location 2: University Office Plaza, 252 Chapman Road, 2nd Floor, Newark, DE 19702

Phone: 302-368-6622

Website: <https://labor.delaware.gov/divisions/employment-training/job-seeker-services/>

Goodwill Employment Support

Goodwill and First State Community Action Agency have teamed up to offer a FREE Comprehensive Case Management program to men and women 18 years or older who meet required income guidelines. Participants will work one-on-one with a Family Resource Coordinator who will help guide and assist in the following areas: Employment, Education, Transportation, Financial Literacy.

Location: 300 E. Lea Blvd, Wilmington, DE 19802

Phone: (302)252-3199 (Cheryl Casino - Workforce Development Manager) or (866) 317-2299

Website: <https://www.goodwillde.org/employment-supports/>

Financial Assistance

Delaware Health & Social Services

General Assistance is a state-funded program designed to provide cash assistance to low-income people who do not qualify for federally funded programs, such as Temporary Assistance for Needy Families (TANF) or Social Security benefits.

Eligibility

You may qualify if you meet one of the following criteria:

You are age 18 to 54 and are too sick to work. You must have a form completed by a doctor.

You have to stay at home to take care of a sick household member.

You are age 55 or older with no other income.

You are a high school student over 18 and are expected to graduate within two years.

There are also income and resource limits that apply to this program. A DSS Case Manager will talk to you about your situation to see if you are eligible. To apply for Delaware Healthy Children's Program [click here](#)

Location: 1901 N. Dupont Highway, Charles Debnam Building, New Castle, DE 19720

Phone: 302-255-9040

Website: <https://dhss.delaware.gov/dhss/dss/genast.html>

Catholic Charities

Our Basic Needs program consists of multiple services to help you resolve a financial crisis. Please click on the links above for more information. Catholic Charities Basic Needs Program dates back to the 1960s and cares for households with financial stressors jeopardizing permanent housing. We support low-income households who need help paying for basic living expenses through various programs.

Location: 2601 W 4th Street, Wilmington, DE 19805

Phone: 302-655-9624

Website: <https://www.ccwilm.org/basic-needs/>

Food Sources

Food Bank of Delaware, SNAP Outreach Benefits Helpline

We are now your one-stop for benefit application assistance! Let us navigate the Delaware Health and Social Services benefits process for you, so you can get the help you need.

Location: 222 Lake Drive, Newark, DE 19702

Phone: (302) 722-6470

Website: www.fbd.org/snap-outreach/

Food Bank of Delaware, Home Delivery Service

Food Bank of Delaware, Home Delivery Service Provides neighbors with food through home delivery services from partnerships with Amazon and DoorDash.

Location: 222 Lake Drive, Newark, DE 19702

Website: <https://www.fbd.org/home-delivery/>

Division of Social Services, Robscott Building

Information and screening for the Temporary Assistance to Needy Families (TANF), General Assistance (GA), Food Supplement Program (Food Benefits), Subsidized Child Care Program and Medicaid are provided by the Division of Social Services to eligible residents of Delaware.

Location: 153 East Chestnut Hill Road, Floor 2 A, Newark, DE

19713 Phone: (302) 451-3680

Website: <https://assist.dhss.delaware.gov>

Hudson State Service Center

Houses various state and private human service providers including Public Health, Stand by Me, NCALL Research, Social Services and Family Visitation Center. State Service Center services include: Community Resource Assistance Services, holiday food baskets, emergency financial assistance and emergency food assistance. Furnace Replacement and Repair Program (Screens Newark area residents for food and financial assistance programs that are funded by Newark Area Welfare Committee and local churches). Better to show up in person.

Location: 501 Ogletown Road, Newark, DE 19711 Phone: (302) 283-7500

Website: www.delaware.gov

Porter State Service Center

Houses several state and private human service providers including Public Health Clinics, STD counseling & testing and Social Services. State Service Center services include: Community Resource Assistance Services, Toys for Tots, holiday baskets, emergency assistance. Porter State Service Center has food in stock for those in need of emergency food and provides referrals to area food closets. (Furnace Replacement & Repair Program). Better to show up in person.

Location: 509 West 8th Street, Wilmington, DE 19801

Phone: 302-777-2800 Ext 1

Website: www.state.de.us/dhss/dssc/porter.htm

New Covenant Christian Fellowship, Food Pantry

New Covenant Christian Fellowship, Food Pantry provides free food, fresh meats, dairy, non perishables and condiments to anyone in the community that needs assistance in New Castle County are. Primarily New Castle and Newark areas.

Location: 294 Churchmans Rd., New Castle, DE

19720 Phone: (302) 283-7500

Website: www.nccfde.org

Ministry of Caring, Emmanuel Dining Room West

Serving a daily nutritious meal.

Location: 121 North Jackson Street, Wilmington, DE

19805 Phone: (302) 652-3228

Website: www.ministryofcaring.org

Ministry of Caring, Emmanuel Dining Room South

Serving a daily nutritious meal.

Location: Delaware State Service Center, New Castle,

DE 19720 Phone: (302) 577-2951

Website: www.ministryofcaring.org

Ministry of Caring, Emmanuel Dining Room East

Serving a daily nutritious meal.

Location: Old Asbury Church, Wilmington, DE 19801 Phone: (302) 652-2577

Website: www.ministryofcaring.org

Sunday Breakfast Mission, Evening Community Meal

Sunday Breakfast Mission's offers a free dinner to the community (men, women & children) individuals and families each night of the year at 5:45pm. The building opens at 4:45pm. Public transportation is available (train, bus, taxi, etc.) There is a ramp, etc., for those with disabilities.

Location: 110 North Poplar Street, Wilmington, DE 19801

Canaan Baptist Church

Food Pantry: 3rd Sunday of each month from 9am – 1pm

Offers rent and utility assistance

Bring ID

Location: 3011 New Castle Ave., New Castle DE 19720

Phone: 302-354-9570

LCS – St. Stephen's Lutheran Church

Food Pantry: Every Friday from 11am – 3pm

Bring ID

Location: 1301 N. Broom St., Wilmington DE 19806

Phone: 302-654-8886

Union United Methodist Church

Food giveaway every 4th Friday of the month from 10:30am-12:30pm

Bring your own bag

Location: 345 School Bell Rd., Bear DE 19701

Phone: 302-322-3118

LCS – Unity Lutheran Church

2101 Lancaster Ave. Wilmington, DE 19805

Phone: 302-658-5288

We provide a variety of nutritious food for individuals and families in our area who are food insecure. We are one of the largest partners of the Food Bank of Delaware, and also receive food from community, faith based, school and other food drives. In all, we provide enough food for our clients to be able to prepare over a half million meals each year. Also offers housing stability such as utility assistance (Delmarva) and security deposits. Will need to complete an application.

St. Patrick's Center

Food Pantry: M-F from 9am – 1pm

Bring your ID and your own bag

Location: 107 East 14th St., Wilmington DE 19801

Phone: 302-652-6219

Victory Christian Fellowship Church

Food Pantry: Every Saturday from 11am-1pm

Location: 100 Wilton Blvd., New Castle DE 19720

Phone: 302-324-5400

Rosehill Community Center

Offers food and utility assistance

Location: 19 Lambsons Ln., New Castle DE 19720

Phone: 302-656-8513

Our Daily Bread

Soup Kitchen: Dinner every weeknight from 5pm-6pm

Location: 214 North Broad St., Middletown, DE 19709

Phone: 707-931-9964

Emergency Food Pantry (New Generation)

Food Pantry: 3rd Saturday of Each Month – 10:00 AM to 2:00 PM

If possible, bring your own bag

Need to be a Delaware resident

Location: 1203 Newport Gap Pike, Wilmington, DE 19804

Phone: (302) 353-1402

Delaware Regional Dream Center

Food Distribution Center

Pick up on the last Friday of the month – 10am-1pm

While supplies last – boxes of hope

Location: 310 Ruthar Dr., Unit #11, Newark, DE 19711, In the back

Phone: (302) 286-7406

Cecil County DSS Help Center

Food Distribution Center

Food Pantry – M-F 9am-11:45am & 1pm-3:15pm

Produce given every 4th Thursday of Each Month

Closed every 1st and 3rd Monday

Must be a Cecil County Resident and show ID

Location: 135 E. High St., Elkton, MD 21921

Phone: 410-996-0260

St. Mary Anne's Episcopal Church

Food Pantry

Location: 315 South Main St., North East, MD 21901

410-287-5522

Chester Eastside, Inc, Food Pantry at St. Paul's Episcopal Church

Food Pantry: Monday and Wednesday from 11am-12:30pm

Must live in the City of Chester and provide ID

Location: 301 East 9th St., Chester, PA 19013

Phone: 610-872-4812

Loaves & Fishes Food Pantry

Make an appointment

Must be a resident of Delaware County

[Loaves and Fishes Food Pantry – Community food bank located at The Prospect Hill Baptist Church](#)

703 Lincoln Ave.

Prospect Park, PA 19076

Tuesdays 11am – 2pm & 5pm – 7pm

Thursdays 1pm – 4pm

Multicultural Community Family Services

Must be a PA resident

Bring ID and your own bag

First come first serve.

Tuesdays 11:30am – 4pm or when food runs out

Location: 7016 Terminal Sq., Upper Darby PA 19082

Phone: 484-461-8660

Utility Assistance

Low Income Home Energy Assistance Program (LIHEAP)

The federally funded Low-Income Home Energy Assistance Program (LIHEAP) provides a supplemental benefit to households to pay the cost of their home energy bill. Please be reminded that the benefit amounts and when they are released may change from year to year. This program is not meant to pay all heating/energy costs, and clients should continue to pay their energy bills. LIHEAP is a supplemental program and must be applied to annually. Clients must pay any amount due that exceeds their benefit or will be at risk of their account being terminated or disconnected. Also, clients should continue to pay for their budget or deferment plans, as the client is under contract with their energy vendor to do so.

Please be reminded that eligibility for LIHEAP does NOT guarantee a benefit will be paid. LIHEAP funding is limited, and its availability is dependent on the number of clients that apply. Homeowners and renters at federal poverty guidelines can apply. For 2026 Income Eligibility Guidelines, <https://www.ccwilm.org/basic-needs/energy-assistance/>

Energize Delaware

Delmarva Power Customer Relief Fund – available only to Delmarva Power electric/gas customers

Phone: 888-735-1510

Website: <https://energizedelaware.org/delmarva-power-customer-relief-fund/>

How to Qualify

- Active limited or moderate-income Delmarva Power residential electric and/or gas customer
- Limited income households
 - Household income that currently qualifies for LIHEAP
- Moderate income households
 - Household income above LIHEAP qualification up to 350 percent of federal poverty level and
 - Carry a balance of at least \$250
- All customers must complete their Energize Delaware Home Energy Checkup and Counseling (HEC2)

Utility Payment Assistance Program (UPAP)

The Utility Payment Assistance Program (UPAP) is available to any income-eligible City of Wilmington resident or customer who is at least 18 years old and has a **delinquent water utility** account for over 90 days. Qualified residents or customers can request up to \$1,500 to pay their delinquent water and sewer bills. Funds are distributed on a first-come, first-served basis.

- Be at least 18 years of age at the date of application;
 - Provide proof of age, such as a driver's license or official State ID with picture;
 - Be a City of Wilmington resident and or water/sewer customer;
 - Have a water utility account that is 3 or more months past due;
 - Be the owner of the property, which must also be your principle residence;
 - Be the rental tenant responsible for the water utility bill;
 - Provide proof of income at or below the [200% Federal Poverty Guidelines](#) for the most recent 30 days. If additional household members exist, proof of income must also be provided;
 - Request one credit per property, even if there are joint owners;
 - Agree to pay in full or be placed on a monthly payment plan if an outstanding balance remains after grant funding is awarded
1. **Mail:** Downloaded applications can be mailed to:
Department of Finance
Account Services Division
800 N French Street, 1st Floor
Wilmington, DE 19801
 2. **In Person:** Applications can be completed and submitted in person at the Louis L. Redding City/County Building located at:
800 N French Street
Wilmington, DE 19801

To avoid delays in processing your application, please submit the application and all supporting documentation together in an envelope or folder labeled with your name and utility account number. The building is open for in-person drop-offs Monday through Friday, between 8:30 am and 3:45 pm.

By Maryland Department of Human Services

Help pay utilities

Location: 135 E. High St., Elkton MD 21921

Phone: 410-996-0270

New Jersey

Universal Service Fund (USF): 1-866-240-1347

USF helps make energy bills more affordable for low-income customers. USF eligibility is also income based for example, the monthly gross income limit for a family of four is \$3,661. If you are eligible, USF can lower the amount you have to pay for your gas and electric bills. USF accepts applications all year. You may also be eligible for both LIHEAP and USF.

NJ SHARES: 1-866-NJSHARES (657-4273)

NJ SHARES provides energy assistance to moderate- and fixed-income households who do not qualify for other assistance programs. To qualify, you must show a history of paying your bills on time and that something prevents you from paying now. If you receive LIHEAP and USF, you are not eligible for NJ SHARES benefits. NJ SHARES is available all year. Call NJ SHARES toll free at 1-(866) 657-4273 or apply online at www.njshares.org.

LIHEAP

[New Jersey Department of Community Affairs | Low Income Home Energy Assistance \(LIHEAP\)](#)

Apply online, call 1-800-510-3102, or email at utilityhelp@nj211.org or USFHEA-application@dca.nj.gov.

Housing Assistance - Emergency Shelters

New Castle County Hope Center

The Mission of the New Castle County Hope Center, Inc. is to provide financial support to the New Castle County Hope Center. The Hope Center operates by referrals only. We do not take walk ins.

Referral Process:

The Hope Center receives referrals from the Division of State Service Centers. The Division of State Service Centers can be reached at 1-866-843-7212 or by visiting any State Service Center location in Delaware.

DSSC Office Locations: <https://dhss.delaware.gov/dhss/dss/stateservices.html>

Phone: 866-843-7212

Website: <https://ncchopecenterinc.com/>

Salvation Army, Booth Emergency Housing Residence

Salvation Army, Booth Emergency Housing Residence is a 52-bed emergency shelter for women and women with children up to age 17. Provides a cold weather shelter for men, women and children through an agreement with the city of Wilmington when the weather is extreme. Support and counseling services are also available.

Location: 104 West 5Th Street, Wilmington, DE 19801 Phone: (302) 472-0750

Website: www.salvationarmydelaware.org

Housing Alliance Delaware, Centralized Intake Program

Centralized Intake provides information and referral services to emergency shelter openings and available housing assistance for people experiencing homelessness in Delaware.

Location: 110 W 6th Street, Wilmington, DE 19894 Phone: 1-833-FIND-BED (1-833-346-3233)

Website: <https://www.housingalliancede.org/centralized-intake> Email: intake@housingalliancede.org

CHILD Inc., Martha's Carriage House/Sarah's House

Martha's Carriage House/Sarah's House shelter program for battered women and their children and offers individual and group counseling, clinical services for children and transitional services for women leaving the shelter environment. **Crisis intervention services for battered women are available 24 hours daily.** All screening is done through the Main number below.

Location: CHILD, Inc., Wilmington, DE 19809-2154 Phone: (302)762-6110.

Website: www.childinc.com

For Single Women

Mary Mother of Hope House I

To exit this page in an emergency, [CLICK HERE.](#)

1103 West Eighth Street, Wilmington, DE 19806-4605

Capacity: 21 women

(302) 652-8532

Mary Mother of Hope House I opened in 1977 as the first emergency shelter for single homeless women in the Delmarva Peninsula. This shelter provides housing and supportive services for those women 18 and over who want to address the root causes of their homelessness. Programs include intensive case management, drug and alcohol counseling, mental health services, housing assistance and placement, and job search and training. Since Hope House I began, over 6,000 women have received supportive services that helped them regain self-esteem and improve the quality of their lives in a safe and secure environment. The newly renovated facility can accommodate 21 women.

For Women and Children

Samaritan Housing

To exit this page in an emergency, [CLICK HERE.](#)

917 North Madison Street, Wilmington, DE 19801-1439

Capacity: 8 units, 23-bed total

(302) 428-3653

Founded in 2019, Samaritan Housing provides immediate crisis housing for women and women with children with Delaware Division of State Service Center housing voucher approval after emergencies such as house fires have left them homeless. Unlike earlier “motel vouchers” only for rooms, the eight-unit, 23-bed Samaritan Housing provides up to 28 days of clean, safe housing along with meals, access to medical and dental care, mental health care, child care, job training/placement, help finding housing, free furniture and home

goods – and services of an intake coordinator, case manager, resident manager and program director. Opened in 2019, Samaritan Housing served 113 households before 2020's end, with 81 percent achieving stabilized living situations.

Mary Mother of Hope House II

To exit this page in an emergency, [CLICK HERE](#).

121 North Jackson Street, Wilmington, DE 19805-3670

Capacity: 9 bedrooms, including 9 cribs and 24 beds

(302) 652-1935

Mary Mother of Hope House III

To exit this page in an emergency, [CLICK HERE](#).

515 North Broom Street, Wilmington, DE 19805-3144

Capacity: 6 bedrooms, including 4 cribs and 16 beds

(302) 652-0970

In response to the special needs of homeless women with children, the Ministry of Caring established two emergency shelters, Mary Mother of Hope House II & III (founded in 1983 and 1988 respectively). These cheerful, comfortable sites provide residents with a stable environment of support and guidance along with nourishing, well-balanced meals for 30 to 45 days. In their journeys toward self-sufficiency, the women also have an opportunity to acquire skills in life management and parenting and also to use Ministry of Caring child care services. Their children receive educational and recreational enrichment throughout their stays. Hope House II & III are key points of entry into the Ministry continuum of care for the homeless. Case managers can easily connect women with services such as job training/placement assistance, medical and dental care and personal counseling.

For Single Men

House of Joseph I

To exit this page in an emergency, [CLICK HERE](#).

1328 West Third Street, Wilmington, DE 19805-3662

Capacity: 12 men

(302) 652-0904

Founded in 1985, House of Joseph I provides emergency shelter and services to homeless employable men. Residents come to the shelter for reasons that include family challenges, substance abuse, mental health disorders, unemployment or underemployment. Case managers initially help the men to resolve immediate crises. Subsequently, they begin the process of identifying barriers to long-term self-sufficiency. The opportunity to learn life management skills has proven especially helpful. When case managers determine which residents need and desire additional supportive services, they may refer them to a holistic

residence or long-term housing program of the Ministry of Caring. Throughout every resident's stay, House of Joseph I strives to help each man reach his next step on the road to independent living.

Housing Assistance - Other

Delaware State Housing Authority, Housing Stability Program

The Housing Stability Program, provided by Delaware State Housing Authority, provides eviction assistance, financial help with past due and current rent, security deposit, and three months of future rent assistance. Interested parties should contact the partner agencies for access to services. Community Navigator Agencies:

Statewide:

First State Community Action Agency, 19 Lambson Ln #8, New Castle, DE 19720, (302) 856-7761

Interfaith, 613 North Washington St., Wilmington, DE 19801, (302) 652-3991 ext. 100

New Castle County:

Catholic Charities (Virtual Appointment Only), 2601 W 4th St, Wilmington, DE 19805, (302) 655-9624

Dual Generations (in-person appointments), 1100 N. Pine Street, 2nd Floor, Wilmington, DE 19801, (302) 434-6960

Housing Opportunities of Northern Delaware (HOND), 100 W 10th St #1001, Wilmington, DE 19801, (302) 429-0794

Metropolitan Wilmington Urban League, 100 W 10th St #602, Wilmington, DE 19801, (302) 622-4300

New Castle County Dept of Housing, 77 Reads Way, New Castle, DE 19720, (302) 328-6200

Kent County:

Catholic Charities, 2099 S. DuPont Highway, Dover, DE, 19901, (302) 674-1600

Neighborhood Partners, 363 Saulsbury Rd, Dover, DE 19904, (302) 674-9800

Sussex County:

Catholic Charities, 406 S. Bedford Street, Georgetown, DE, 19947, (302) 856-9578

Neighborhood Partners, 363 Saulsbury Rd, Dover, DE 19904, (302) 855-1370

Society of Saint Vincent de Paul

Society of Saint Vincent de Paul is a faith-based organization, providing person to person service for those in the community in need of utilities and rental assistance.

Location: St. Margaret Of Scotland Church, Newark, DE 19702

Website: www.svdpwilm.org

Newark Area Welfare Committee, Needy Family Assistance

Committee operates a food closet (Newark United Methodist Church), collects, assembles and distributes Christmas Food boxes, and provides financial assistance for rent, utilities, motel stays, prescription medications, shoes for adults/children to Newark residents. The committee also includes Val's Needy Family Fund.

Location: P.O. Box 951, Newark, DE 19715 Website: www.newarkareawelfare.org

Friendship House, Newark Empowerment Center

Friendship House Newark Empowerment Center is a safe place for men and women that provides hospitality, access to telephone, computer and mailing address support. Program includes: Emergency financial assistance, transportation to and from medical appointments, prescription assistance, clothing and a small emergency food pantry.

Location: Newark Empowerment Center, Newark, DE 19711

Phone: (302) 544-0165

Website: www.friendshiphousede.org

The Arc of Delaware

Provides resources and support to individuals with IDD. Program components include Education, Systems Navigation, Case Management and Social & Recreation activities and events. They provide support, outreach, housing options, job assistance, and advocacy.

Location: 2 S. Augustine Street, Wilmington, DE 19804 Phone: (302) 996-9400

Website: www.thearcofdelaware.org

Hockessin Community Center, Community Services

HUD APPROVED HOUSING COUNSELING AGENCY offering: Pre-Purchase & Post Purchase Homeownership, Mortgage Delinquency & Default, Foreclosure Prevention & Intervention Loss, Mitigation Options, Delaware Foreclosure Mediation, Food Closet, Holiday Adoption, Tenancy Default & Displacement Homeless Services, Credit & Money Management programs.

Location: P.O. Box 393, Hockessin, DE 19707 Phone: (302) 239-2363

Website: www.hockessincc.org

Catholic Charities, Basic Needs Program - New Castle County

Catholic Charities Basic Needs program provides community services targeted to low- and very low-income individuals at risk of homelessness, including financial coaching and case management support, information and referral, and limited financial assistance for basic needs which includes rent and utility assistance (electric, gas, water). Also provides food, job readiness programs, a diaper bank, and HIV resources.

Location: 2601 West 4th Street, Wilmington, DE 19805 Phone:(302)655-9624

Website: www.ccwilm.org

Utility Payment Assistance Program (UPAP)

Income-eligible, City of Wilmington resident, for delinquent water/sewer bills.

[Utility Payment Assistance Program \(UPAP\) Application \(as of 5/21/2024\)](#)

Saint Helenas Parish Social Ministry

PHONE: (302) 764-7545

ADDRESS: St. Helena's Rectory, Wilmington, DE 19809

Intake & Eligibility:

Adult: YES Teen: YES Child: YES Male: YES Female: YES

Description:

Provides emergency food, funding for electric, gas, rent and mortgage, (No water bill assistance). Any zip code can be served by their food closet. Offers transportation to doctors for persons in the area, a sewing group for baby items, community revitalization, visits to the home-bound (in area) and to nursing homes. (Other committees: Bereavement, Meals on Wheels, Emmanuel Dining Room & Dresses for Salvation Army-local, Libya).Also address tenant concerns and legislative issues (hunger, housing, community issues, human trafficking). NOTE: Clients must first call for an appointment. NO WALK-INS.

Security Deposit Loan Program

By West End Neighborhood House

The Statewide Security Deposit Loan Program assists low-moderate income families and individuals with security deposit, first month's rent, utility deposit, financial assistance, and moving expenses. This program provides financial assistance and case management.

Address: 710 North Lincoln St., Wilmington DE 19805

Phone: 302-658-4171

Neighborhood House, Southern New Castle County

PHONE: (302) 378-7217

WEBSITE: www.neighborhoodhse.org

ADDRESS: 219 West Green Street, Middletown, DE 19709-1333

Intake & Eligibility:

Adult: YES Teen: NO Child: NO Male: YES Female: NO

Description:

Provides a variety of community services in the Middletown, Odessa & Townsend area including: financial assistance for rent (eviction notice), mortgage, electric (shut off notice) and prescriptions; housing counseling, budget counseling and landlord-tenant reconciliation. Also sponsors the HOPE food program and operates a food closet. Walk-ins are served, although an advance call is preferred.

Pennsylvania

Community Action Agency of Delaware County

Utility, Heating, Fuel, Rental assistance

Emergency and Rental housing

Supportive Services for Veteran Families

Location: 1414 Meetinghouse Rd., Boothwyn PA 19061

Phone: 610-874-8451

Maryland

Emergency Assistance to Families with Children

Eviction

Utility Shut-offs

Emergency Heating Costs

Cecil County Department of Social Services

Location: 170 E Main St., Elkton MD 21921

Phone: 410-996-0100

<https://dhs.maryland.gov/local-offices/cecil-county>

Society of St. Vincent De Paul-Financial Assistance

By Church of the Good Shepherd

Help pay for rent and utilities

Location: 810 Aiken Ave., Perryville, MD 21903

Phone: 410-642-3588

Low-Income Housing

Imani Village

1400 Todds Ln, Wilmington, DE 19802

302-504-8106

1 Bd 1 Bth - \$593 - \$1,033

2 Bd 1 Bth - \$711 - \$1,240 - Income Based Rent

King Plaza Apartments

2450 North Market St., Wilmington, DE 19802

302-655-2418

1 Bd 1 Bth - 0 - \$840 - Income Based Rent

Jefferson Park Apts, LLC

2602 N. Jefferson St., Wilmington DE 19802

302-655-1546

1 Bd 1 Bth - \$750

Parkview Apartments

1800 North Broom St., Wilmington DE 19802

302-429-6700

1 Bd 1Bth - \$1,245 Section 8

Coachman's Manor Apts

401 Carriage Way, New Castle DE 19720

302-326-3973

1-3 Bdrms 1-2 Bths - \$812 - \$948 - Waiting List

West Court Apartments

3201-3209 Lancaster Ave., Wilmington, DE 19805

302-274-0384

Studio to 3 bdrms \$790 - \$1,080

The Lofts at Clifford Brown Walk

1320 Clifford Brown Walk

Wilmington, DE 19801

302-485-9782

1 to 2 bdrms \$860 - \$901

Riverchase Apartments

80 River Chase Dr., Dover DE 19901

2bd - \$1,450

302-240-3488

The Willows at Clearfield

125 Haman Dr., Dover DE 19904

302-257-6128

2bd - \$729

1061 Lynnbury Woods Rd, 1

Dover, DE 19904

3bd \$1,525

Legal Services

Division of Child Support Services- New Castle County

Provides help in obtaining, modifying and enforcing child support orders, wage attachments, federal and state tax intercept programs, collection and disbursement of support payments, paternity testing, and absent parent location. This office is required to report all cases in which the criteria for sexual predators law is met. NOTE: Customers with an established case may obtain case information (e.g., most recent payment) from the automated case assistance line, however, they must have their case number available when calling. Callers have access to the automated assistance line 24 hours a day, 7 days a week.

Location: Churchman's Corporate Center, New Castle, DE 19720 Phone: (302) 395-6500

Website: www.dhss.delaware.gov/dcsc

Department of Labor, Labor Law - New Castle County

Enforces state labor laws including: wage payment, minimum wage, prevailing wage, child labor, lie detector tests, inspection of personnel files, the Equal Pay Law, meal break law, employee misclassification and state and federal laws pertaining to employment, apprenticeship and training.. Also a Pencader Office for wage claims and prevailing wage issues can be reached at the same number. Please note: Claims of HIPAA violations or cases of medical-related discrimination should be referred to the U.S. Department of Labor.

Location: Office of Labor Law Enforcement, Newark, DE 19702 Phone: (302) 761-8200

Website: <http://www.delawareworks.com/divisions/industaffairs/law.enforcement.htm>

Delaware State Bar Association

The Delaware State Bar Association promotes ethical conduct by lawyers, to require and offer high quality continuing legal education, to protect the public from the unauthorized practice of law, to review and make recommendations regarding Delaware's court system and to foster the mentoring of new lawyers. They serve the public by encouraging and facilitating pro bono work, providing a lawyer referral service, offering various legal handbooks and more.

Location: 405 N KING ST, Wilmington, DE 19801 Phone: (302) 658-5279

Website: www.dsba.org

Judicial Branch, Family Court Resource Center - New Castle County

The Family Court Resource Center provides litigants with a central location where they can find resources to help guide them through the legal process. At the Resource Center, litigants have access to a variety of FAQ's, instruction packet official Court forms, an attorney roster, computers for reviewing the Delaware Code, photocopiers, and friendly staff to assist you with notarization and non-legal questions. Instruction packets for each case type are available for

\$5.00 and include a packet of Court forms for you to file. These same packets are also available online, free of charge.

Location: 500 N KING ST, Wilmington, DE 19801 Phone: (302) 255-0300

Website: <http://www.courts.delaware.gov/family/>

Community Legal Aid Society, New Castle County

Community Legal Aid Society, Inc. (CLASI) is a private, non-profit law firm dedicated to equal justice for all. We provide civil legal services to assist clients in becoming self-sufficient and meeting basic needs with dignity. Our clients include members of our community who have low incomes, who have disabilities or who are age 60 and over. Handles Landlord/Tenant issues for those in Public/Subsidized/Section 8 housing only.

Location: 100 West 10th Street, Suite 801, Wilmington, DE 19801 Phone: (302) 575-0660

Website: www.declasi.org

Community Legal Aid Society

Community Legal Aid Society, Inc. (CLASI) provides **free legal services** to vulnerable and underserved Delawareans, helping to ensure equal access to justice.

We assist people with low incomes, individuals with disabilities, people age 60 and older, and victims of violence and crime with a range of civil (non-criminal) legal issues.

Our practice areas include housing, domestic violence, immigration, public benefits, family, disability, and elder law.

Location: 840 Walker Rd., Dover DE 19904

Phone: 302-674-8500

Board of Pardons

How to Apply for an Expungement

To determine whether you are eligible for an expungement under [11 Del. Code § 4371 – 4375](#), you must contact the [State Bureau of Identification \(SBI\)](#). If you are eligible, SBI will provide you with a letter with further instructions. If you are not eligible, you will be directed to apply for a pardon.

Juvenile convictions are considered to be adjudications of delinquency rather than “convictions” and therefore, may be expunged absent any adult convictions. Also, see [10 Del. Code. §1025](#).

ODS (Office of Defense Services) Expungement Hotline
302-577-5142

Medical Assistance

Henrietta Johnson Medical Center, Eastside

Henrietta Johnson Medical Center (HJMC) Eastside location is a Federally Qualified Health Center, providing a wide range of medical and dental services, at three sites located within the city of Wilmington. HJMC participates with most insurances, including Medicaid and Medicare. A sliding fee scale, based on income and family size, is available for uninsured patients.

Location 1: 600 North Lombard Street, Wilmington, DE 19801

Phone: (302) 761-4610

Website: <http://www.hjmc.org/>

Location 2: 601 New Castle Avenue, Wilmington, DE 19801

Phone: (302) 655-6187

Website: <http://www.hjmc.org/>

Hudson State Service Center, Public Health Clinic

Services offered at Hudson/DPH:1. WIC Program (by appointment only). NOTE: underinsured children us Federally Qualified Health Center2. Tuberculosis Program-- Contact investigation and treatment (by appointment only). **NOTE: Routine TB skin tests, such for employment, are not provided.3. Pregnancy testing (by appointment only).4. Free condoms (walk in).5. HIV counseling and testing.6. Childhood immunizations for the uninsured and underinsured (by appointment only).7. We no longer provide dental services. Dental services are only provided at the Delaware State Service Center (by appointment only).8. Sexual & Reproductive Health/ Family Planning/ Sexually Transmitted Diseases (by appointment only)9. COVID testing/ COVID Vaccinations

Location: Hudson State Service Center, Newark, DE 19711 Phone: (302) 283-7587

Website: <https://dhss.delaware.gov/dhss/main/maps/dsscmap/hudson.htm>

Saint Francis Healthcare Services, Saint Francis Center of Hope

Outreach of the Family Practice Residency Program at St. Francis Hospital. Physicians are Instructors in the Residency Program. Emphasis is on preventive medicine and on the individual's responsibility for learning how to take care of his/herself. Effort is also made to help patients from other countries enter the mainstream in the U.S. Staff speaks Spanish.

Location: 1220 Capitol Trail, Newark, DE 19711 Phone: (302) 369-9370

Website: <http://stfrancishealthcare.org/center-of-hope/>

Latin American Community Center, Healthy Families

The Healthy Families Program at the LACC provides community members with navigation of the health care system. Clients will receive a health assessment at intake. Services provided include help identifying doctors/healthcare practitioners/specialists, understanding medical bills and arranging payments for them, screening for cancer, screening for diabetes, and signing clients up for programs like Screening for Life (SFL) and Health Care Connection (HCC).

Location (Main Building): 403 North Van Buren St., Wilmington, DE 19805

Location (Manuelita Olson Building): 301 North Harrison Street, Wilmington, DE

19805 Location (La Fiesta II Infant and Toddler Center): 402 N Van Buren Street, Wilm., DE 19805 Location (La Fiesta III Infant and Toddler Center): 239 Christiana Rd., New Castle, DE 19720 Phone: (302) 655-7338

Website: www.thelatincenter.org

Easter Seals, Children's Therapy Services - New Castle County

Easter Seals Children's Therapy Services and Early Intervention: Easter Seals offers physical therapy, occupational therapy, speech language and feeding therapy and child development services for children, birth to 3 years old. Services are individualized and determined based on a thorough evaluation and developmental assessment.

Location: 61 Corporate Circle, New Castle, DE

19720 Phone: 302-324-4444

Website: <http://www.easterseals.com/de/our-programs/childrens-services>

Dentist

Dental Health Center (Delaware Tech): Offers reduced-cost care through student hygienists/dentists, with financial assistance based on income. Phone: 302-571-5364 Address: 200 North Orange St, Wilmington DE 19801

ChristianaCare Oral & Maxillofacial Surgery: Provides reduced fees for uninsured/underinsured patients at their resident clinic, supervised by faculty. Phone: 302-320-5730 - Address: 501 W 14th St. Ste 2W44, Wilmington DE 19801

Pierre Toussaint Dental Office (Ministry of Caring): Serves uninsured, low-income adults (19-64) in Wilmington with basic services like fillings, cleanings, and extractions. Phone: 302-652-8947 - Address: 830 N. Spruce St, Wilmington DE 19801

Delaware Hope Dental Clinic: For uninsured and low-income adults (18+). Phone: 302-735-7551 - Address: 1125 Forrest Ave, Suite 202, Dover DE 19904

Westside Family Healthcare: Offers dental services in New Castle and serves low-income individuals, often using sliding scale fees. Phone: 302-224-6800 - Address: 404 Fox Hunt Dr, Bear DE 19701

Henrietta Johnson Medical Center (HJMC): Provides comprehensive family health, including dental, with integrated care for all ages in Wilmington. Phone: 302-655-6187 - Address: 601 New Castle Ave, Wilmington DE 19801

Emergency Dentistry

New Castle Dental: Emergency Extractions

Phone: 302-204-1712 - Address: 92 Reads Way, New Castle DE

Delaware Oral & Maxillofacial Surgery

Phone: 302-595-4642 – Address: 200 Biddle Ave, Suite 214, Newark DE 19702

Middletown Family Dentistry

Phone: 302-376-9159 – Address: 122 Sandhill Dr, Suite 101, Middletown DE

Summit Dental

Phone: 303-376-1500 – Address: 4462 Summit Bridge Rd., Middletown DE 19709

Calm Family Dental

Phone: 302-314-2442 – Address: 124 Sleepy Hollow Dr., #202, Middletown, DE 19709

West Dover Dental

Phone: 302-725-0044 – Address: 125-2 Greentree Drive, Dover DE 19904

Walker Square Dental Associates

Phone: 302-736-1423 – Address: 838 Walker Rd, Ste 21, Dover DE 19904

Mercer Sydell Dental

Phone: 302-678-2942 - Address: 77 Saulsbury Rd, Dover DE 19904

American Dental Care

Phone: 302-7341-7634 – Address: 60 Wolf Creek Blvd., Dover DE 19901

Pregnancy Support

A Door of Hope Pregnancy Center, Wilmington

A Door of Hope offers free confidential help to women who are verifying and making decisions about their pregnancies. Services include early detection pregnancy tests, ultrasounds, information about pregnancy, abortion, and adoption; prenatal and parenting education with rewards program (baby items); and community referrals. Youth relationship/abstinence education programs are available to public and private schools and youth organizations. We also offer post-abortion healing assistance.

Location: 3407 Lancaster Pike, Wilmington, DE 19805 Phone:302-998-9000

Website: www.adoorofhope.org

Birthright of Delaware Incorporated

Birthright of Delaware, provides free confidential client-centered services to pregnant women. Offer pregnancy testing, support counseling and parenting classes. Assists existing clients with maternity and baby clothes-NOT a clothing closet. Referrals for education, career training, prenatal care, parenting education and information, adoption, maternity housing, financial and legal assistance are provided.

Location: 1311 North Scott Street, Wilmington, DE 19806 Website:

www.birthright.org/wilmington

Children & Families First, Healthy Families Delaware: New Castle County

Healthy Families Delaware (HFD) is a statewide home visiting program for low income pregnant women and children less than 90 days of age, at no cost. HFD home visitors are Registered Nurses and Social Workers. HFD helps expectant and new parents get their children off to a healthy start. HFD strives to provide parents an opportunity to get the education and support they need at the time their baby is born until their child turns three (3 years old).HFD Focus: Family Development Maternal and Family Health Preparing and caring for an infant or toddler Infant and Child Development HFD Goal: To improve birth

outcomes Reduce rates of child maltreatment Strengthen families Enhance child health and development outcomes Promote family stability and economic self sufficiency

Location: 555 Justison St, Wilmington, DE 19801 Phone: (302) 658-5177

Website: www.cffde.org

Division of Public Health, Healthy Women Healthy Babies- New Castle County

Healthy Women Healthy Babies (HWHB) provides preconception & prenatal care for women who are at risk for poor birth outcomes. The program targets African-American women as well as those whose most recent pregnancy resulted in a poor birth outcome. A woman can also enroll if she presents with at least 2 out of a specified list of health or socioeconomic conditions. The intent of the program is to improve the health of at-risk women of reproductive age particularly prior to conception, which has been shown pregnancy-related outcomes to improve.

Locations:

Westside Family Healthcare - (302) 224-6800 Children & Families First - (302) 658-5177
Brandywine Women's Health - (302) 658-3331 Planned Parenthood of DE - (302) 731-7801
Christiana Care Women's Health - (302) 733-1000 St. Francis Hospital - Tiny Steps (302) 575-8040

PIC Community Doula Program

The PIC Community Doula Program provides doula support for Medicaid recipients and low income individuals across the state of Delaware at no cost. The program is sponsored by a grant from Healthy Women, Healthy Babies and is designed to address disparities in maternal health outcomes for women and infants in communities of color. Participants in the program will receive a minimum of 3 prenatal visits, access to childbirth and lactation education, continuous labor support, and 2 postpartum visits. In addition to direct service, our doulas also serve as resource navigators to connect families with available support for needs such as food, clothing, and newborn care items.

Location: 404 Larch Circle, Wilmington, DE 19804 Phone: (302) 999-7394

Website; <https://www.picofdel.org/pic-community-doula-program/>

Saint Francis Healthcare, Tiny Steps- Center of Hope

Tiny steps is a program fostering healthy pregnancies, healthy babies and healthy families. The program operates out of the Family Practice Center at St. Francis Hospital and the Center of Hope in Newark. It offers complete prenatal and maternity care, bilingual health classes, patient/parent education and counseling to all expectant mothers, regardless of their financial circumstances. (preconception care, breast pumps and pediatric care are also available)

Location: 1220 Capitol Trail, Newark, DE 19711 Phone: 302-658-9404

Website: stfrancishealthcare.org/

Tax Assistance

Delaware Community Reinvestment Action Council, Low Income Tax Clinic

The Low Income Tax Clinic (LITC) offers help with tax issues and controversies.

Location: 1 East Laurel Street, Georgetown, DE 19947 Website: www.dcrac.org

Internal Revenue Service- New Castle County

Federal tax agency. All inquiries regarding tax returns, tax forms, and tax complaints should be directed to the regional 800 numbers.

Location: 844 King Street, Wilmington, DE 19801 Phone:(800)829-1040

Website: www.irs.gov

Transportation Services

Unicity Bus Service

Free bus service on a fixed route within the city of Newark. Buses operate along 3 loops. Transportation is handicapped-accessible for riders. This is a fixed route. They do not provide point to point transportation.

Location: 403 Wyoming Road, Newark, DE 19716 Website:

<https://newarkde.gov/78/unicity-bus>

RideShare Delaware

RideShare Delaware, a free public service of DART First State, offers rideshare services for currently employed commuters who live and work in Delaware. Business support and transportation benefit assistance to employers interested in implementing commuter programs. Commuter services include carpool and vanpool matching assistance (commuters matched with other commuters); transit information and resources for bicyclists, Guaranteed Ride Home benefit (ensures participants reimbursed ride home in the event of an emergency) for all clean commuters. Intended for individuals who are already employed and looking to share their commute to work.

RideShare Delaware does not own a fleet of vehicles.

Location: 4051 Ogletown Road, Newark, DE 19713 Phone: (888) 743-3628

Website: www.ridesharedelaware.org

Veterans Services

Veterans Crisis Hotline

New Castle County: 1-800-652-2929

Kent/Sussex County: 1-800-345-6785

Office of Veterans Services, Delaware Joining Forces

The DJF is a network of state agencies, and external service providers who proactively work together to provide solutions for military members, veterans and families. The DJF network may be alled upon to address and provide solutions to critical issues and needs, including financial and legal assistance, job training and employment, homelessness and housing, education, behavioral health and wellness. DJF is a collaborative effort led by several state agencies, including the Delaware National Guard, Delaware Health & Social Services, and the Delaware Commission of Veteran Affairs (DCVA). If you have services and/or programs that may provide solutions, please register in our Directory or call us!

Christine F. Kubik

Delaware National Guard – Community Relations Specialist

Phone: 302-326-7582

Email: Christine.f.kubik.nfg@mail.mil

Miranda Mal

Delaware Commission of Veteran Affairs – Acting Director

Phone: 302-257-3120

Email: miranda.mal@delaware.gov

Operation First Response

[Assistance Request – Operation First Response](#)

Operation First Response provides emergency financial assistance to:

- Active-Duty Service Members who are wounded, injured, or critically ill
- Disabled Veterans with a 50% or higher VA disability rating
- First Responders including: Law Enforcement Officers, Firefighters, EMS Personnel, and 911 Dispatchers
- Families of Fallen Heroes may also apply for limited assistance on a case-by-case basis

Applications open twice per month — on the 1st and 3rd Friday — and remain open for 48 hours (Friday–Sunday)

You must meet one of the eligible service categories listed above

– You must have documentation verifying your situation (e.g., eviction notice, utility shutoff, medical bill, proof of service)

- You must provide a valid email address and phone number
- You must not have received assistance from OFR within the last 12 months

Our support is personalized and practical. We provide assistance with essential living expenses such as:

- Rent and mortgage payments
- Utilities
- Vehicle payments
- Groceries and clothing
- Travel expenses related to treatment and recovery

Beyond financial relief, we also offer emotional support, recognizing that healing requires care for both body and mind. Through a network of compassionate volunteers and partnerships with like-minded organizations, OFR ensures that no Hero or family is left behind.

Healthcare for Homeless Veterans

302-332-6167 for New Castle County

302-332-2259 for Southern Delaware

National Call Center for Homeless Veterans

877-424-3838

Hotline is open 24hr a day, 7 days a week

Will gather information. Someone will contact you within 24 hours and provide you with services in your area

Can assist with housing, utility, rent, security deposits, food

Critical Financial Assistance by Operation Homefront

877-264-3968

Disabled Veterans National Foundation

[Veteran Food Assistance Program - Disabled Veterans National Foundation](#)

Apply online

The Veterans Food Assistance Program provides a one-time grant per household to support different family sizes, given the rising cost of food.

We offer two additional one-time grant assistance programs. For Veterans experiencing temporary financial hardship may receive up to \$1,000 (not guaranteed) from DVNF to help pay for rent or mortgage, water, gas, electricity, auto payments, and more. For Veterans who are transitioning from homelessness to permanent housing, H2H offers

financial aid of up to \$2,000 (not guaranteed) to help cover initial housing payments or obtain furniture and essential housing items purchased through DVNF. These applications can be found and completed on the same grant site previously mentioned.

Delaware Center for Homeless Veterans

302-691-7411

Men only for 3 months for an independent living

Veterans Multiservice Center (VMC)

[Veterans Housing Assistance with Supportive Services - VMC](#)

Services: Homelessness, Temporary Financial Assistance

Open Monday – Friday, 8:30AM-4:30PM

Serving: Philadelphia County

Contact Info: 215-923-2600, [**PASSVInfo@VMCenter.org**](mailto:PASSVInfo@VMCenter.org)

Location: 213-217 N. 4th Street, Philadelphia, PA 19106

Suburban Philadelphia:

Serving: Chester, Montgomery, Bucks, and Delaware Counties in Pennsylvania

Contact Info: 610-384-8387, [**CMDInfo@VMCenter.org**](mailto:CMDInfo@VMCenter.org)

Location: 797 E. Lancaster Avenue, Suite 12, Downingtown, PA 19335

Delaware State:

Serving: Sussex, Kent, and New Castle Counties in Delaware

Contact Info: 856-293-7321, [**DEInfo@VMCenter.org**](mailto:DEInfo@VMCenter.org)

Wilmington Office

1225 N. King Street, 5th Fl,

Wilmington, DE 19801

Dover Office

9 E. Loockerman Street, Suite 303

Dover, Delaware, 19901

Southern New Jersey:

Serving: Burlington, Cumberland, Camden, Gloucester, Salem, Atlantic, and Cape May Counties in New Jersey

Contact Info: 856-293-7321, [**NJInfo@VMCenter.org**](mailto:NJInfo@VMCenter.org)

Location: 616 E. Landis Avenue, Floor 1, Suite 2, Vineland, NJ 08360